

Product Discontinuation Notification

October 12, 2017

To Our Valued Customers,

This letter serves as formal notification that Tel-Instrument Electronics Corp. has discontinued support, repair, and parts supply for the following Test Set:

TB-2100 ATC/DME/Mode S Test Set

P/N 90000106

Tel-Instrument Electronics Corp. acknowledges the obligation to promptly inform our customers of the intent to exit products and provide an alternative product exceeding the former Test Sets capability; but at this time there is no direct replacement for the TB-2100.

The TB-2100 Test Set was first introduced in 2003, and due to the age of the existing hardware, many components have been discontinued and no longer available for purchase or repair. As these circumstances are beyond our control Tel-Instrument will still continue to support the TB-2100 if no parts or repairs are needed as follows.

If a TB-2100 is returned to Tel-Instrument for annual calibration, the unit will be evaluated and if no parts are required to maintain specifications, the unit will be calibrated and returned back to the customer in an operational and ready status .

If the unit requires repair and the parts are no longer available, we will inform the customer directly and immediately and return the AS-IS at no charge.

While we regret any inconvenience this announcement may cause, we are eager to supply your future product requirements with our world-class quality product lines and welcome your inquiry on how we can fulfill those needs.

To best serve you, all inquiries and requests should be directed through our sales department or one of our worldwide distributors.

Sincerely,

James Miller

Product Support Manager/FSO
Tel-Instrument Electronics Corp.